

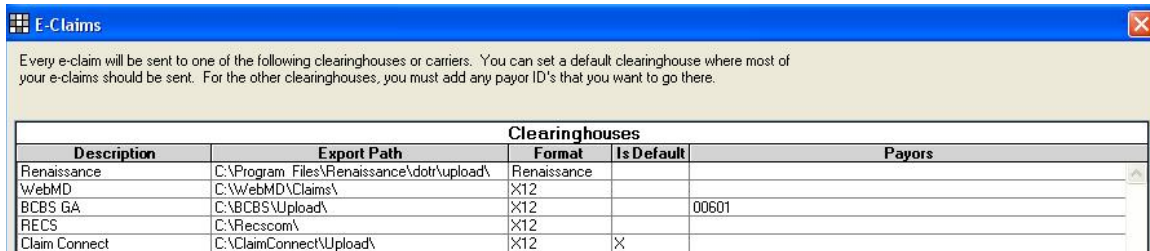
Send Electronic Claims

Send Electronic Claims using ClaimConnect (EDI Health Group)

Before sending electronic claims to ClaimConnect, you must have a registered account with EDI Heath Group. You can register by going online at www.dentalxchange.com/newdxc or call 1-800-576-6412.

Setup ClaimConnect in Practice-Web Dental as Default

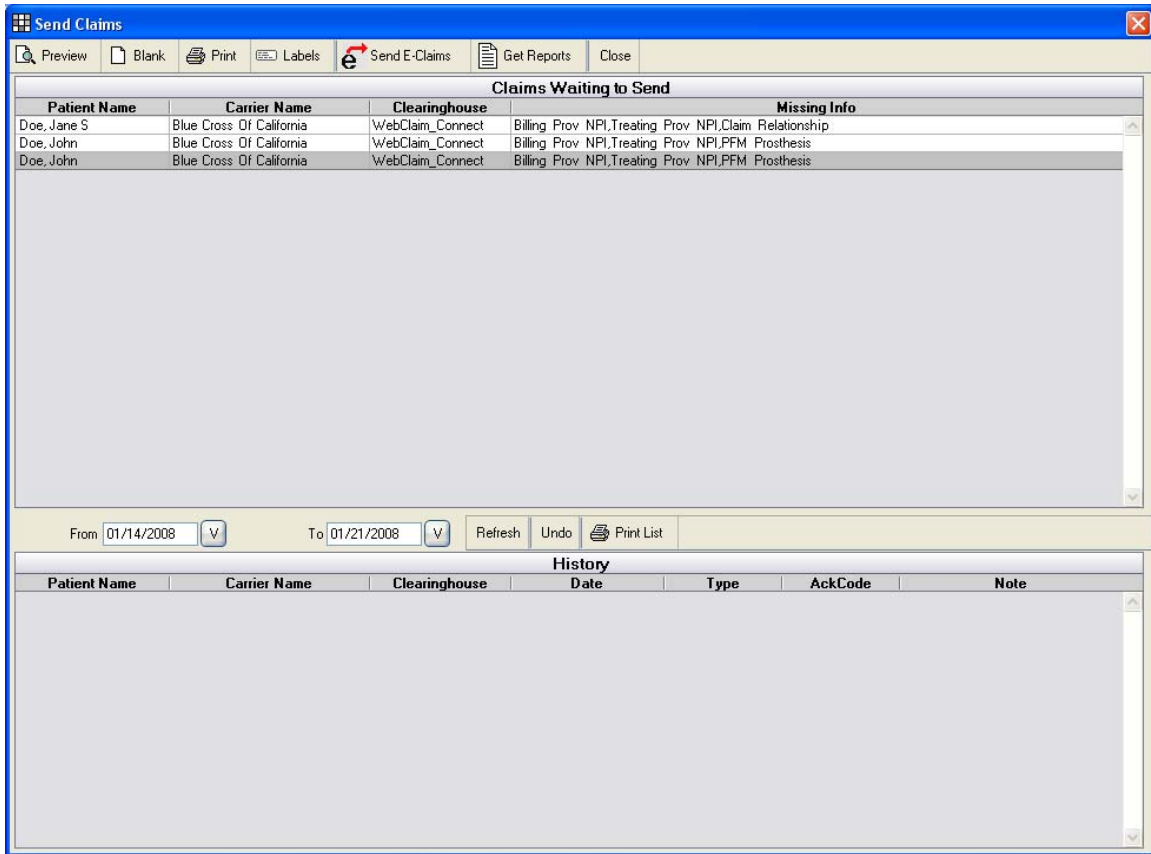
- Click on "Setup", click on "Clearinghouses". The following dialog will open.



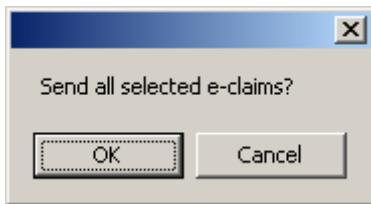
- In Description, double left-click on ClaimConnect (WebClaim) item.
- Clearinghouse ID is filled in.
- In the "Login ID" field, enter your user name.
- In the "password" field, enter your password.
- Claim Export path shall be C:\Claimconnect\Upload (create the folder if it does not exist). Create the folder C:\Claimconnect\Reports for reports.
- Format is X12 and Comm Bridge is WebClaim.
- Make sure that the "Is Default" box is checked.
- Click on the "OK" button.

Transmit E-claims to ClaimConnect

- Click on "Manage", click on "Send Claims", the following dialog will open.



- Click on the “Send E-Claims” button. The following dialog will open.



- Click on the “OK” button and wait for the following dialog to open.



- Click on the “OK” button.
- All clams that were sent will now be flagged as “Probably Sent”.
- Click on the “Sent Status” button. The following dialog will open.



- Click on the "OK" button, all the sent claims will be changed from Probably Sent to Sent and will disappear from the Send Claims dialog.

View Status and read report for claims sent to ClaimConnect

- From the "Send Claims" dialog (Tools/Send Claims), click on the "View Reports" button.
- This will open your Internet Explorer web browser and will open in the Dentalxchange web site.
- Click on Log In.
- The Log In web page will open, enter your user name and password then click on the "Log In" button.
- From here you will be able to check the status of your claims and see if there are validation errors. If there are any claims that have validation errors, you will be able to correct any missing or incorrect information. You will also be able to see if the insurance companies are requesting more information.